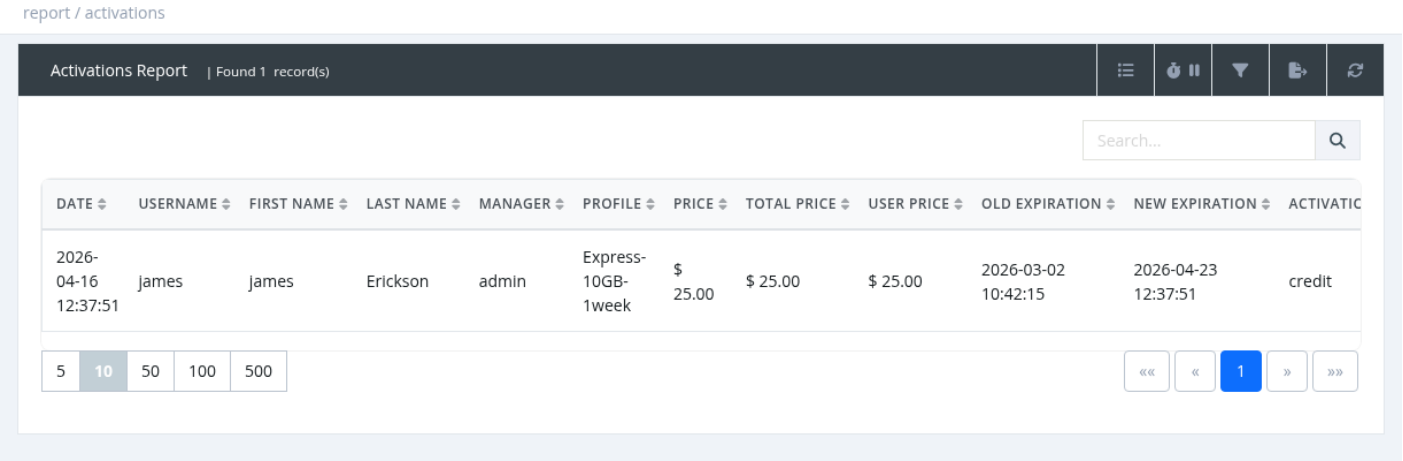
Activations Reports

Activations

Reports → Activations lists every activation and extension: who renewed which user, on which profile, at what cost and price, and how it was paid.



Column	Description
Date, Username, First / Last Name	When and for which user.
Manager	The manager the activation is booked to.
Profile	The profile or extension.
Price	The manager's cost, without VAT.
Total Price	Price + VAT.
User Price	The price charged to the subscriber.
Old / New Expiration	Expiration before and after.
Activation Method	How it was paid (see below).
Acc. Count	Total number of activations of this user.
Status	**OK**, or **CANCELED** (highlighted) if it was refunded with Cancel Service.
Addon, Tax, Comment, PIN, Card Owner	Hidden by default.

Activation Method values

Value	Filter name	Meaning
credit	Manager Balance	Paid from a manager's balance in the panel (also extensions, addons and user-portal extensions).
user_credit	User Balance	The subscriber renewed in the user portal from their balance or with a card.
voucher	Prepaid Card	Activated in the panel with a refill card PIN.
reward_points	Reward Points	Paid with reward points (price 0).
card_user	Prepaid User	First login of a prepaid login card.

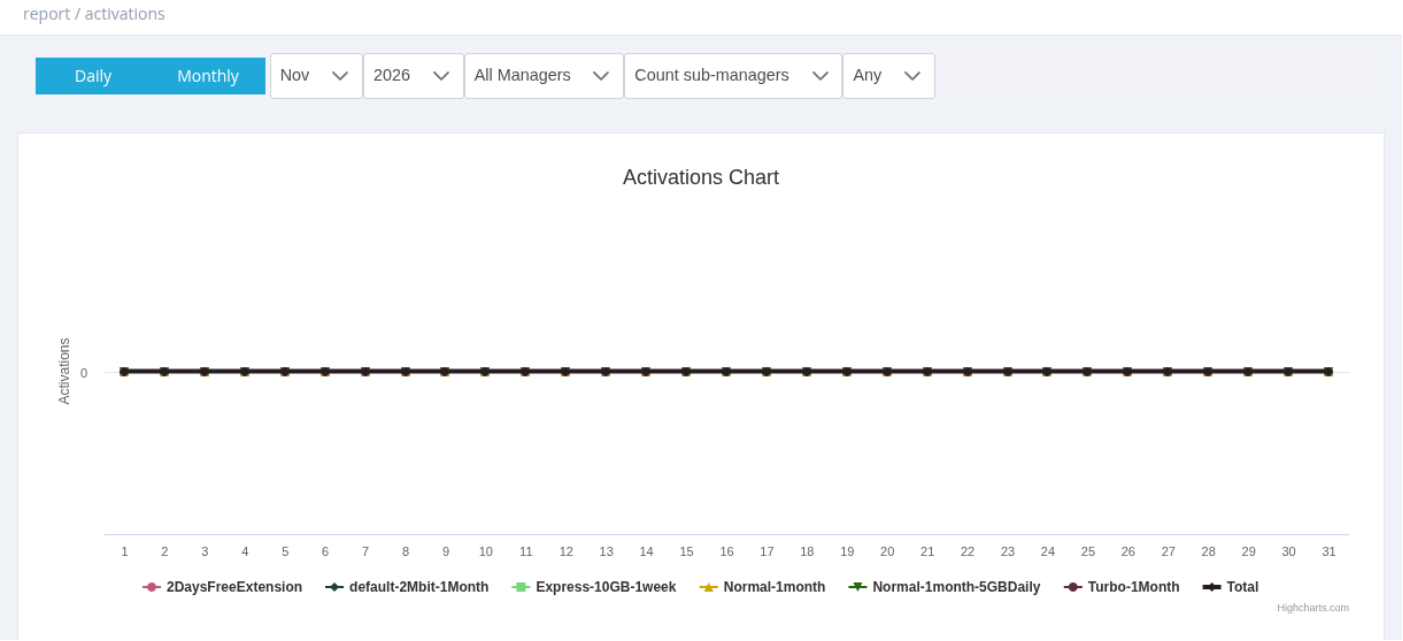
Filters

Manager (and Sub-Managers), Profile, Group, Activation Method, From Date / To Date. The **Search** box finds a username, or an exact card PIN. For an exact period, use the date filter without the search box.

Exports contain all matching rows with extra columns (parent, contract ID, group, national ID, card, transaction ID…). Cancelled activations stay in the list, marked CANCELED.

Required permission: Report - Activations

Activation Statistics



A chart with the **number** of activations per profile, by day of a month (**Daily**) or by month of a year (**Monthly**), plus a **Total** line. Choose the month or year, the manager, whether to count sub-managers, and the activation method. Use it to see which packages sell best and how renewals develop.

Required permission: Report - Activations

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