Common Setup Recipes

Short guides for frequent tasks. Each links to the detailed pages.

I want to…	How
Let expired users reach a renewal page instead of being rejected	Create an Expired profile (type FUP, Limit Expiration OFF, own pool) and set it as *Expired Next Profile*. See *Setting Up Expired Users* (Profiles).
Slow users down after a quota instead of cutting them off	Use *Quota Next Profile*. See *Setting Up FUP* (Profiles).
Give free night traffic	Add a Time-Based Policy with target *Accounting* 0%. See *Time-Based Policies*.
Sell extra GB or a free 2-day extension	Create an Extension profile. See *Extension Packages*.
Compensate all users after an outage	Bulk Changes → *Increase Expiration (Days)*, or Compensations for an approval workflow.
Sell through resellers	Create managers, set prices in the *Pricing List*, and deposit balance.
Sell prepaid cards in shops	Generate refill cards, design and print them. See the Cards System chapter.
Let resellers top up online	Enable a payment gateway with *Enable Managers Deposits* . See *Payment Gateways Settings*.
Find out why a user can't connect	*Log → User Auth Log*. See *User Auth Log and Login Errors*.
Fix expired users that stay online	Check the Disconnect/CoA configuration on the router. Also, make sure Limit Expiration is enabled in the profile and that the system timezone and database server time are properly synchronized.
Send all subscribers a message	*Tools → Announcements*.
Brand the panel for a partner	*Settings → sites*.

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