Extension Packages

An **extension package** is a profile of type **Extension**. It adds days, traffic or uptime to a user's subscription without changing the user's package. Managers sell it from *Users → Extend Service*; users can also buy it in the user portal.

Fields that matter for extensions

Field	For an extension
Unit Price	The selling price (manager prices can be set in the Pricing List). A price of 0 does not hide an extension.
Limit Expiration + Expiration Unit	Days (or months/hours) to add. OFF = the expiration date is not changed.
Limit Traffic / Download / Upload / Uptime	Quota to add. It counts only if the user's own package has the same limit type turned on.
Carry Over Remaining Quota	**Keep ON.** When OFF, the user's remaining quota is replaced by the extension quota.
Quota Addition Mode	Use *Immediate* so the traffic can be used right away.
Resets Daily Traffic	ON resets today's usage, giving back full speed after a daily limit.
Debit-able Service	The extension days are given now and deducted from the next activation. Needed for free extensions sold by managers.
Allowed Profiles To Extend	Packages that can use this extension. Empty = all packages.
Available in User Control Panel	Let users buy it themselves in the user portal.
Allow Activation Via Reward Points / Required Reward Points	Allow paying with reward points.

Speed and pool fields are not used by extensions.

Example 1: Free 2 days

1. New profile: Name *Free 2 days*, Type **Extension**, Unit Price **0**.

2. Limit Expiration ON, Expiration Unit **2 day(s)**.
3. **Debit-able Service ON** (the 2 days are deducted from the next renewal).
4. Carry Over Remaining Quota ON, all traffic limits OFF.
5. Select the packages in Allowed Profiles To Extend, or leave empty for all.

Example 2: Extra 10 GB

1. New profile: Name *Extra 10GB*, Type **Extension**, Unit Price = your price.
2. Limit Expiration **OFF** (the expiration date stays the same).
3. Limit Traffic ON, Traffic Limit **10240** MB (use Limit Download instead if your packages limit download).
4. Carry Over Remaining Quota **ON**, Quota Addition Mode **Immediate**.
5. Allowed Profiles To Extend: the packages with the same limit type.

Selling an extension

Select the user in the Users List and click **Actions → Extend Service**. Choose the extension and set **Extend Using** to **Manager Balance** (the page selects Reward Points by default when several methods are available).

> A user who was moved to an expired/FUP profile can only use extensions allowed for that profile. Change the user back to a normal package first, or add the FUP profile to Allowed Profiles To Extend.

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