Manager Balance: Deposit, Withdrawal and Pay Debt

Every manager has a **balance**. Activating or extending a subscriber with *Manager Balance* is paid from it. Money flows down the tree: the admin deposits to managers, and managers deposit to their sub-managers.

Deposit

Select the manager and click **Actions → Deposit** (or **Deposit** on the Overview). Enter the **Amount** and an optional **Comment**, then click **Submit**.

- The amount is moved from **your balance** to the manager's balance. Your balance plus your debt limit must cover it, otherwise you get *Insufficient Balance*.
- Tick **Loan** if the manager has not paid you yet. The amount is then also recorded as a **debt** of that manager to you.
- An invoice is created for you and a receipt for the manager.

Required permission: Managers - Deposit Money

Withdrawal

Click **Actions → Withdrawal** to move money from the manager's balance back to **your** balance. You can't withdraw more than the manager's balance.

> A withdrawal does not reduce the manager's debt. Use **Pay Debt** for that.

Required permission: Managers - Withdraw Money

Debts and Pay Debt

A manager has a **debt** when someone deposited to them with **Loan** ticked. Debts appear in the **Debts** column of the list and as **Outstanding Debts** on the Overview.

When the manager pays you (for example in cash), click **Actions → Pay Debt** and enter the amount received. The window shows the manager's total debt and the part owed to you. Only the manager who gave the loan can record the payment.

> Pay Debt only records the payment. It doesn't move any balance.

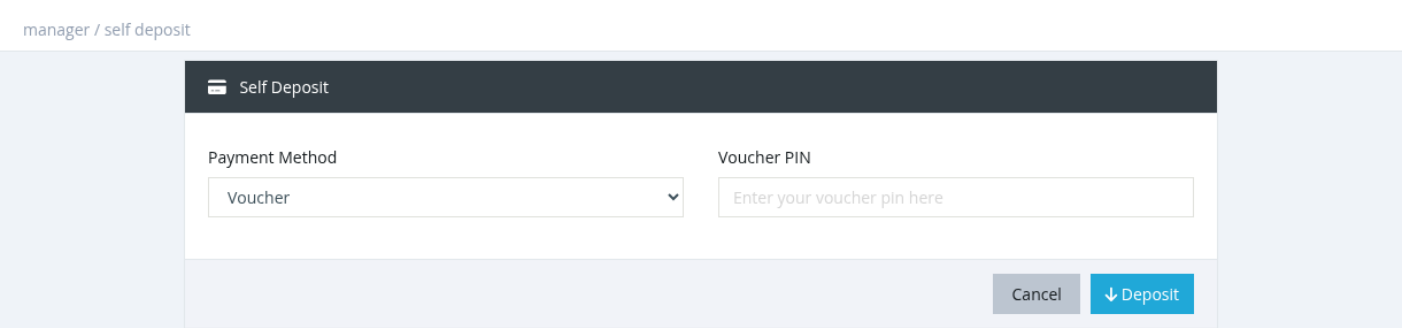
Debt Limit

The **Debt Limit** (set by a system administrator in the manager form) lets a manager's balance go below zero, down to minus the limit. It is not the same as Debts: it is credit given by the system, not a loan from a specific manager.

How activations are charged

- The manager pays **their price** for the profile (from the profile price list, or the profile's base price) plus VAT.
- Each parent manager earns a **commission**: the difference between their sub-manager's price and their own price. Example: admin price 10, reseller A price 12, sub-reseller B price 15. When B activates a user, B pays 15, A earns 3 and the admin receives 12.
- Prices for sub-managers are set in *Profiles → Pricing List*. A sub-manager's price can't be lower than the parent's.
- If the manager has a **Discount Rate**, the discounted amount goes to the admin and no commissions are paid.

Self Deposit



Managers with *Managers - Self Deposit* can top up their own balance from the account menu (top right) → **Self Deposit**. Choose a **Payment Method**:

- **Online payment gateways** (for example ZainCash, Switch, HyperPay): enter the **Deposit Amount** and complete the payment. The balance is added after the payment succeeds.
- **Voucher**: enter the **Voucher PIN** of an unused recharge card. Its value is added to your balance.

Only gateways enabled for the admin panel are listed (*Settings → Payment Gateways*). If none are enabled you see *No Payment Methods Available*.

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