Rename User

Rename changes a user's username. Select the user, click **Actions → Rename** (or **Rename** on the Overview), enter the **New Username** and click **Submit**.

- Allowed characters: letters, digits and `. @ _ : -`. The new name must not be used by another user.
- The user is disconnected if online and must reconnect with the **new username**. Update the username on the subscriber's router or device.
- Old sessions in reports keep the old username.
- Managers can have a monthly limit on renames.

If the rename fails (empty or already used name) you see *Unable to rename user*.

Required permission: Users - Rename

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