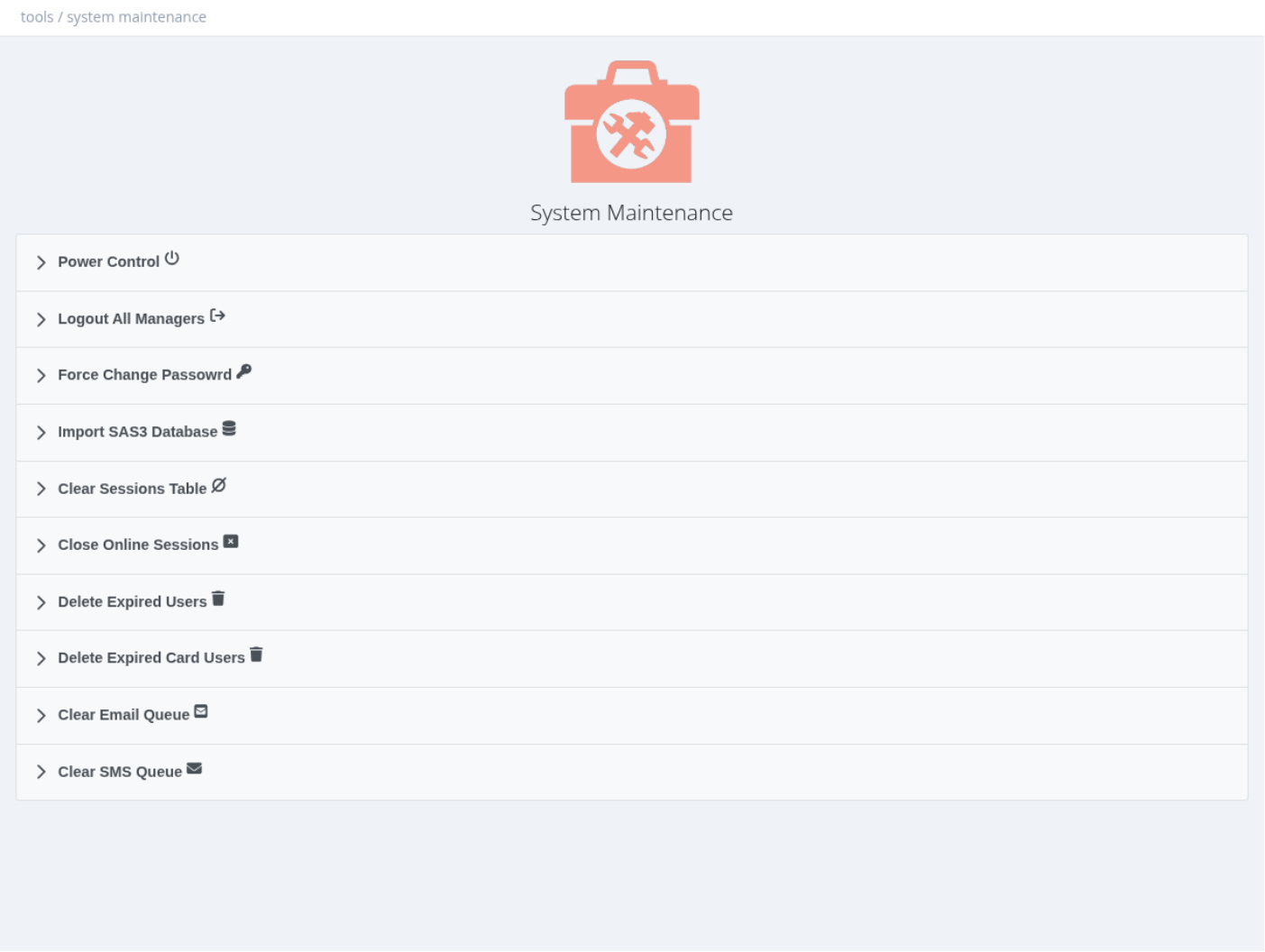
System Maintenance

Tools → Maintenance contains server-wide maintenance actions. Each action asks for confirmation and **can't be undone**.



Section	What it does
Power Control	**Reboot** or **Shutdown** the server. After a shutdown, the server must be started again on site or from the hosting console.
Logout All Managers	Ends all panel sessions, including yours. Everyone must log in again.
Force Change Password	All managers (except the *admin* account) must choose a new password the next time they open the panel.

Section	What it does
Import SAS3 Database	Opens the migration wizard. See Migrating from SAS3.
Clear Sessions Table	Deletes **all** session history. Traffic counters and quotas are not affected. Online users reappear after the routers' next interim updates. Use it only when the system is very slow because of a huge session table.
Close Online Sessions	Marks all open sessions as closed in SAS Radius, without disconnecting anyone on the routers. Users really online reappear at the next interim update. Use it to clear stuck sessions (for example false "exceeded max sessions").
Delete Expired Users	Deletes expired users (on profiles with Limit Expiration) to stay below your license limit. Users with a balance are skipped. With many expired users, repeat until none are left.
Delete Expired Card Users	Deletes expired users created from prepaid login cards.
Clear Email Queue	Deletes emails waiting to be sent.
Clear SMS Queue	Deletes SMS messages waiting to be sent.

> Create and download a backup before deleting users or clearing sessions.

Required permission: Managers - System Administrator

Revision #5
Created 2026-11-05 14:57:38 UTC by Admin
Updated 2026-11-07 20:28:48 UTC by Admin