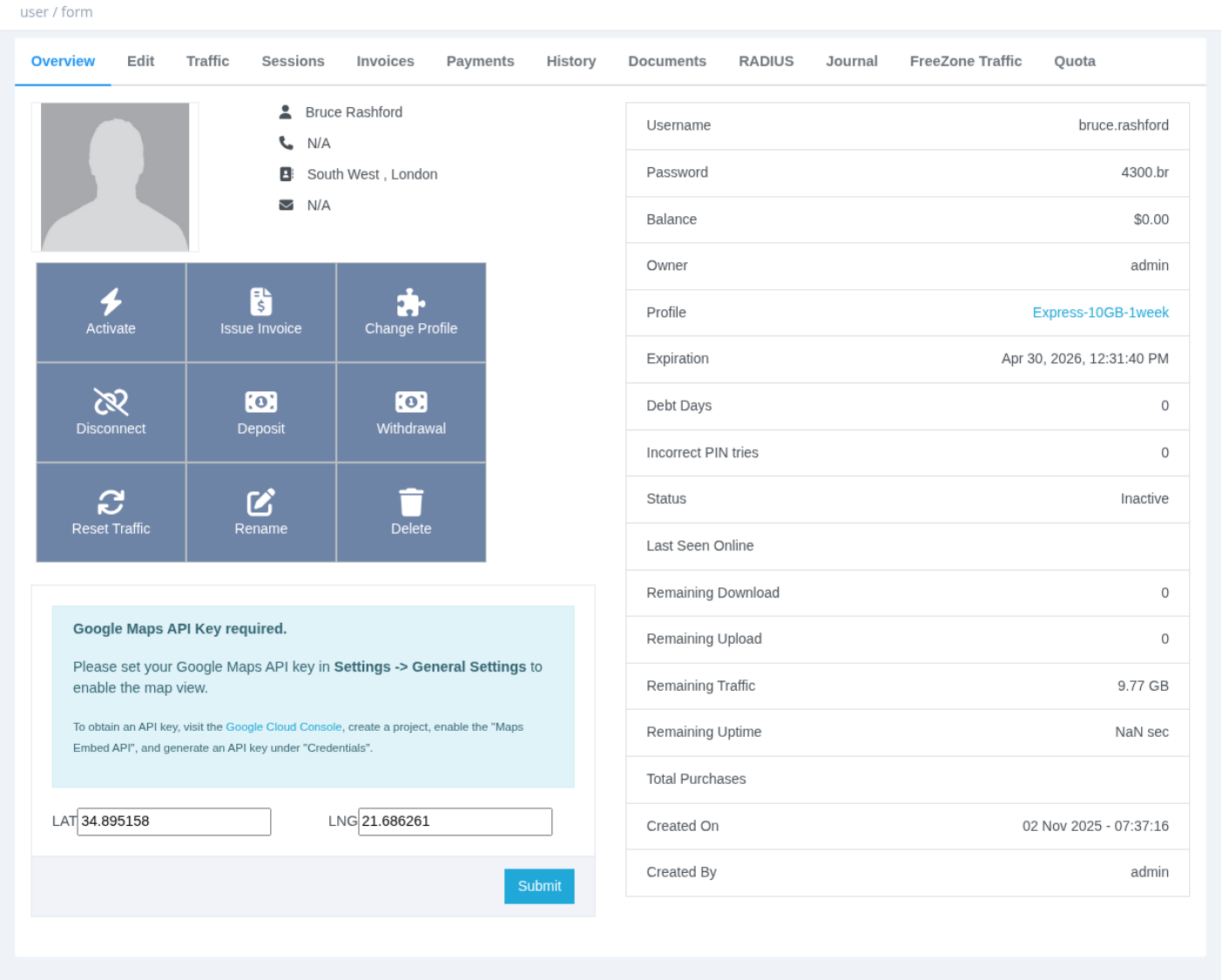
User Details Page

Click a username in the Users List to open the user's details page. It has an **Overview** with quick actions and several tabs with the user's history, traffic and billing. Tabs you don't have permission for are greyed out.



Overview

Quick action buttons

Button	What it does
Activate	Opens Activating a User.
Issue Invoice	Creates an invoice for the user (needs *Billing*).
Change Profile	Opens Changing Service Profile.
Disconnect	Disconnects the user's current session.
Deposit / Withdrawal	Adds money to or takes money from the user's balance. See Deposit, Withdrawal and Pay Debt.
Reset Traffic	Resets **today's** traffic counters (daily quota) to zero.
Rename	See Rename User.
Delete	See Enable, Disable and Delete User.

User information

Field	Description
Password	Shown only with *Users - Show Password*.
Balance	The user's wallet balance.
Owner	The parent manager.
Profile, Expiration	Current profile and expiration date.
Debt Days	Service days owed from debitable extensions.
Incorrect PIN tries	Number of wrong card/PIN attempts.
Status	Active or Inactive.
Last Seen Online	Last time the user was connected.
Remaining Download / Upload / Traffic / Uptime	What is left of the quota (shown only if the profile limits it).
Created On / Created By	When and by whom the user was created.

Below the buttons you can also:

- change the user's **picture** (JPG/PNG, up to 2 MB);
- set the user's **location** on the map (needs a Google Maps API key in *Settings → General Settings*);
- see and cancel a **scheduled profile change**;
- see and cancel **active addons**.

Tabs

Tab	Content	Permission
Edit	The user form. See Editing a User.	Users - Update
Traffic	Daily or monthly traffic chart and table (Download, Upload, Total, Real Traffic). *Real Traffic* includes free-zone traffic.	–
Sessions	Connection history: start/end time, IP, traffic, MAC, NAS, port, profile and termination cause.	Users - Show Sessions
Invoices	The user's invoices.	Users - Show Users Invoices
Payments	The user's receipts.	Users - Show Users Invoices
History	Every change made to the user, with date and manager.	Users - Show User History
Documents	Upload, download, rename and delete files (contracts, ID copies…).	Users - Update
RADIUS	Custom RADIUS attributes for this user only.	System administrator
Journal	The user's balance ledger (credit, debit, running balance).	Users - Show Users Journal
FreeZone Traffic	Traffic to free zones (not counted against the quota).	Users - Show Freezones Traffic
Quota	Every traffic/uptime quota added to the user (activations, added traffic, compensations) with the date it takes effect.	Users - Show User History

> Custom RADIUS attributes set on the user's **RADIUS** tab are meant to override the same attribute on the profile. Don't set the same attribute on both the profile and the user.

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